

COMMENTS FROM RECENT ATTENDEES

The following responses were taken from recent Customer Service sessions
(April – June, 2009)

Awesome.....Rob
Educational, Entertaining & Thought Provoking....Jennifer
Nicely Focused.....David
Fantastic.....Kim
Great.....Scott
Entertaining and Engaging....Mark
Great Review of Basics....Brenda
It was a nice refresher.....Jacqueline
Funny, which keeps people interested....Laura
Very Good....Jonathon
Very Informing.....Colleen
Excellent, would love to hear more.....Susan
Very Well Done.....Stephanie
Excellent.....Marlene
This was a really good presentation.....Jennifer
I thought it was very informative and a good
reminder.....Michelle
Very Good....Bonita
Great, covered lots of useful tangible material....Laura-Jane
Very useful....Corey is energetic and clear....Jimena
Very energetic, information was well presented with
enthusiasm.....Ann
Great! Clear and concise with overall message.....Philip
Great Speaker, Great Stories, Welcoming.....Kellie
Passionate....Amanda
Very Good....Gary
Excellent.....Lori
Main points of interest and benefits were covered.....Lynn
Concise, relevant, great refresher.....Dorinda
Very Good....David
Very Good....Dan
Excellent....Heather
Very Good....Danielle
Great, very helpful.....Kate
Very good, very helpful.....Maitlin
I enjoyed the personal experiences he shared....Bethany
Excellent, very helpful, inspiring.....Sarah
Excellent.....Wendy
Very informative.....Lana
Very dynamic, knowledgeable, and informative.....Bob
A++.....Derek
Excellent.....Todd

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Personable, friendly, knowledgeable, lively.....these are just a few of the adjectives that our clients used to describe your high energy, enthusiastically delivered workshop about providing A+ customer Service. Thanks Corey

Dayna Lalchun

Business Training Development Coordinator

IBDS (MISA)

Corey paid close attention to our needs, presented a well thought out plan, and implemented that plan with great success.

The comments from the participants were all positive, focusing on his ability to deliver a message in a clear, engaged manner with real life examples that were both educational and humorous.

Corey was an asset as a trainer to our organizational needs!

D.Shewan

Director, People & Planning

Hercules SLR Inc.

Conversely, the following are comments from recent Customer Service Seminars when asked what attendees took from the Seminars

“We need to start taking care of our customers”

“We need to be in tune with our customer and their needs”

“We need to start personalizing experiences”

And, when asked who can benefit from this presentation:

“I know a lot of people who could benefit”

“Tons”

“A lot of communication companies”

“Front Line People”

“Almost Everyone”

“All”

“Box Stores”

“I feel this Presentation has really opened some eyes”

“Everyone that wants to succeed”

“Friends and friend’s employers”

“I believe a lot of Business Owners/Managers could use this material”

“Some chain stores”

Although a lot of companies do a great job in serving their customer, It’s scary to think that this was feedback from just a couple of sessions based on where people feel customer service (in general) is at today

CONTACT INFORMATION

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